



16.06.2020

UPDATE FROM BARBARA JOHNSON, DIRECTOR OF NURSING

Good morning, first of all may I thank you for your continued patience and support throughout the COVID-19 pandemic.

We are slowly returning to a “new normal” in the homes following the most challenging and busy time we have ever faced.

We continue to try to set up procedures and a protocol to allow you to visit your loved one. Below is an email extract received from the Department of Public Health regarding our proposed procedure received on 12th June 2020.

“Your proposed process needs to be agreed by the Strategic Care Home Group prior to being able to advise you. Myself and other infection prevention and control colleagues have just met and talked through your proposals along with a system wide proposal. We are really hoping this is agreed soon and I promise when this happens, we will let you know”.

The homes are now in a better position to be able to talk to you by telephone so please contact the home if you wish. We would still appreciate your understanding that the homes remain very busy.

Throughout the pandemic we have worked exceptionally hard to ensure all our staff have had suitable and sufficient PPE and I can assure you that we will continue to do this.

Thank you so much for your messages of support, and lovely sweets and cakes sent to the homes. It has meant so much to the staff working under these very challenging conditions.

We continue to care for and support your loved one whilst you cannot be there to the very very best of our abilities.

Thank you and stay safe.